



TEAMWORKS KARTING

Teamworks Karting is an ambitious and expanding Karting Company, blending the most exciting indoor karts in the country with conferencing and corporate hospitality facilities.

We have circuits in Birmingham, Reading and Letchworth, and plans for several more in 2011 and beyond...

We now need to expand our small and hardworking team at head office with the following crucial appointment:

CALL CENTRE MANAGER

Hours: Permanent Full time, to include occasional weekends & evenings.

JOB DESCRIPTION

Designing, creating and operating our new inbound & outbound call centre. We offer the UK's finest go-karting, and we need to expand our team to get the word out to all of our new potential customers:

- Advising the Board of Directors on strategy for inbound & outbound telemarketing.
- Devising structure and recruitment strategy for telemarketing operatives
- Day-to-day management of the call centre
- Sales coaching
- Reporting to the Board



CANDIDATE PROFILE

- Proven background of call centre management
- Infectious enthusiasm for sales
- Understanding of Oak and/or SQL an advantage
- Career-minded focus & ambitious vision

BENEFITS

- Competitive salary package
- Tax-efficient EMI share options
- 4 weeks paid holiday per year
- Discounted racing

TO APPLY

Please send a completed [application form](#) to:-

STRICTLY PRIVATE & CONFIDENTIAL

Michael Bryant,
Managing Director
Teamworks Karting Group plc
202 Fazeley Street
Birmingham. B5 5SE

Closing date Monday 9th August 2010